

# HOPE HEALTH CLINIC ANNUAL REPORT

2021

A community-wide ministry delivering and coordinating quality medical care in a Christ-honoring environment to those who lack access to healthcare.



### HOPE HEALTH CLINIC

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### **Janet Warren, Executive Director**

Despite COVID, 2021 was a remarkable year for Hope Health Clinic! We continued seeing existing patients, however, we saw more new patients in 2021 than in 2020! We were blessed to remain open during the pandemic to continue providing quality healthcare. That is a testament to the commitment and compassion of our partner agencies, our financial supporters, staff, and volunteers.

It was September 2011 when we first opened our doors and began treating adults who were without insurance. Today, we now see individuals aged 4 and up. Most of our patients are without insurance, but we are also seeing many patients who are unable to use their insurance due to high deductibles and are essential without access to healthcare. During these last ten years, more than 5,000 individuals sought and received care at the Hope Health Clinic, and this represents more than 50,000 patient visits. These past 10 years have been filled with many blessings and exciting changes, but we are still looking to the future. We need to know what needs to be accomplished to continue meeting the needs of our patients, and creating more capacity for additional patients and services. Our Board is evaluating options available to the clinic to increase space but also add dental services. As our sphere of influence continues to expand to more counties, our need is growing and not decreasing. We look forward to sharing more with you as we celebrate the past 10 years and look forward to many more years in the future!



### Marsha Biven, Board Chair

I think we can all say that 2021 was not what anyone expected. COVD 19 affected every facet of our lives, and it did not leave non-profit organizations untouched. The good news is that Hope Health Clinic managed to meet every challenge and thanks to generous donors, we were able to pay our staff and function almost as normal. One of the biggest challenges we had was the loss of many of our older volunteers. Most of these volunteers have not returned and because our model has always been almost all volunteers, we had to adapt. Hours of operations were reduced so that patients could be accommodated with reduced volunteer nurses and front desk personnel. However, the patients continued to come to this, their medical home, for their healthcare needs. As we look to the future, we realize that we may have to move toward having more paid staff.

Board meetings continued, but through ZOOM and that adaptation has caused us to rethink how meetings in the future might be conducted to better accommodate busy board members. Planned contacts with future Board candidates had to be tabled leaving us with an imperative to find new members as many of our senior leadership reach term limits. Even with the challenges, however, the Board is confident that as Hope Health Clinic enters its 10th year, Hope Health Clinic is still very much needed to serve the needs of our disadvantaged community members who otherwise would not have access to healthcare. As always, the Board thanks you for your support over the years.

### MEET OUR BOARD

Board Chair

Vice Chair

Treasurer

Secretary

At Large

At Large

### Officers

Marsha Biven Susan Arnold Beth Overbey Teresa Gamskey Fran Scott Bill Landes

### Board

Dr. K Kemparajurs Medical Director Janet Warren Executive Director Sandy Perry Nathan Wilson Steve Meacham Joyce Fletcher

### GRANTS & AWARDS 2021

American Endowment Foundation CF Pollard Foundation Community Foundation of Louisville Louise Duncan Head Trust Mahan Foundation Metro United Way Oldham County Fiscal Court Raymond & Irene Wilborn Foundation

### MISSION STATEMENT

Hope Health Clinic is a community-wide ministry delivering and coordinating quality medical care in a Christ-honoring environment to those who lack access to healthcare.

### VISION STATEMENT

To be a nationally recognized for healthcare, delivering comprehensive services to those with barriers to care.

# Why it Matters & the **Regional Impact**

## Safety Net

- For patients who lose government or private insurance
- For those who have unaffordable deductibles
- For those who are unable to find a medical provider to accept their insurance (only 2% of our patient base has insurance and often cannot use their policy.

### Inability to Work reduces overall stability of family (rent. utilities. food. etc.)

Increases the financial impact on the community and other social service agencies in the form of increased financial disbursements.

**Regional Impact** 

Improved Health Outcomes

Reduced Absenteeism (Work and School)

for Citizens

### **Patients By County:** 2.000

50%

13%

12%

10%

6%

4%

5%

Oldham

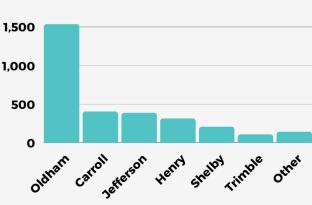
Jefferson

Carroll

Henry Shelby

Trimble

Other



## HOPE HEALTH CLINIC

# How Much Did it Cost & How Was it Funded?

### Hope Health Clinic, Inc Statement of Financial Position

#### Current Assets Cash and Cash Equivalents \$456,266 Prepaid Expenses \$4.974 **Total Current Assets** \$461,240 Property & Equipment Furniture and Equipment \$75.042 Leasehold Improvements \$30,457 Less Accumulated Depreciation \$68,398 \$498,341 **TOTAL ASSETS** Current Liabilities Accounts payable & accrued expenses \$3.120 Deferred Revenue **Total Current Liabilities** \$3.120 Net Assets Unrestricted \$434,053 Temporarily Restricted \$61,166 **TOTAL LIABILITIES & NET ASSETS** \$495,221

### 2021 Revenue

HHC has continued to diversify our revenue streams to ensure sustainability. Currently, we have 23 local churches supporting the clinic. HHC patients continue to be a strong presence of support with more than \$65,598 in fees for medical visits and lab fees.

Churches	\$41,448
Citizens	\$86,473
Civic Clubs & Local Gov.	\$16,070
Corporate	\$3,173
Grants	\$99,150
Patient Revenue	\$65,598
Fundraising	\$73,505
TOTAL	\$382,244

## During 2021, HHC received the following in-kind donations:

Donated medications/supplies	
Donated professional services	
Donated rent and utilities	
Donated in-kind gifts non-medical	
TOTAL	

### Statement of Functional Expenses

\$363,341		Management Program & General Fundraising			
\$153,560				_	
\$50,966	Cash	\$472,068	\$21,522	\$42,376	
\$2,836	In Kind	\$239,016	\$5,406	\$5,416	
\$570,703	Total	\$711,084	\$26,928	\$42,376	

HOPE HEALTH CLINIC

# Why Did It Matter & What Impact Did We Have 2021

Over 50,000 patients visits since September, 2011

## 2

Part-time Nurse Practitioners working 30 hours a week

HOPE HEALTH CLINIC'S MODEL OF CARE ALLOWS THE PATIENT TO TAKE AN ACTIVE ROLE IN THEIR HEALTH BY ACCEPTING CARE AND PAYING \$15 FOR A MEDICAL VISIT AND BASIC LAB WORK RANGING FROM \$8 TO \$9 PER PROCEDURE. DURING 2021, AROUND \$65,598 WAS CONTRIBUTED BY PATIENTS FOR SERVICES THEY RECIEVE AT HHC.

# 412

NEW patients at Hope Health Clinic



With numerous grants & gifts we were able to open an in house pharmacy in 2020

### Notable Donations

Over \$1,523,286 in donated medications received since January 2014.

Over **\$1,095,680** donated professional services provided since January 2014.

Medical Providers, Nurses, Pharmacists, Therapists.

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# CHALLENGE for Hope Health Clinic

Ensure the availability of affordable health care to neighbors in need in our community.

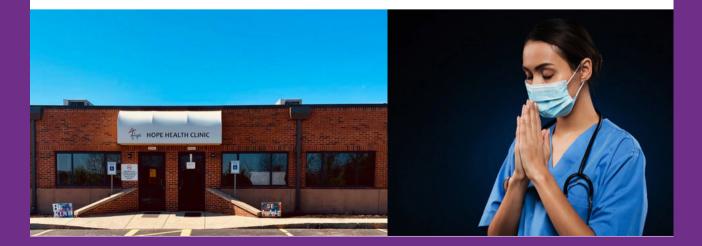
### Long Term Goals

- > Dental
- Vision
- Counseling
- True and complete medical home clinic
- Continue to increase capacity meeting needs in an ever changing healthcare environment

THE NEED CONTINUES TO BE PRESENTED TO PROVIDE QUALITY HEALTH CARE TO INDIVIDUALS & FAMILIES TO CARE.

THE ABILITY TO IMPROVE THE HEALTH & LIVES OF THOSE IN OUR COMMUNITY WOULD NOT BE POSSIBLE WITHOUT YOUR SUPPORT.

WE THANK YOU IN ADVANCE FOR INVESTING AND BEING PART OF IMPROVING THE HEALTH OF YOUR COMMUNITY.





1025 Sanibel Way, Suite E LaGrange, KY 40031 (502)225-6712

### hopehealthclinicky.com

Hope Health Clinic's vision is to be the place where people may find hope & health in a welcoming environment. As an organization the following values guide our interaction with patients & the community.

> Love Respect Compassion Integrity Hope